

Sunfleet's General Terms and Conditions

Valid from 21-08-2019 until further notice

The following are the General Terms and Conditions under which an agreement was signed between Sunfleet Carsharing AB, corporate ID number 556575-8298, hereinafter referred to as Sunfleet, and the contracting member, hereinafter referred to as the User. Sunfleet has many different categories of users and the word "User" can refer to a company and its employees, a municipality and its employees, a private individual, a student, a private household, a member of a housing association, or the like.

For the costs of breaches, excesses, etc., see the "**Price List**" at the end of this document.

1. The Agreement and the Parties to the Agreement

- 1.1. The agreement, for companies, municipalities and the state, etc., consists of a signed Agreement and these General Terms and Conditions, hereafter referred to as the "Agreement".
- 1.2. The agreement for private individuals, students, etc. consists of an Application and, in some cases, an Additional Application, signed by an additional member/members of a household, as well as these General Terms and Conditions, hereafter referred to as the "Application" and the "Agreement".
- 1.3. The Parties to the Agreement are listed in the Agreement, the Application, and, where applicable, the Additional Application.

Specific information on Additional Applications for private individuals

- 1.4. An Additional Application/co-application can be made for an Agreement between an existing Private User and Sunfleet, whereby an additional User, such as a husband/wife, cohabitant, partner, child or other family member, can access Sunfleet's carpool services. This only applies to members of the same customer category. An Additional Application can be made as long as the person is domiciled at the same address and lives there in a family-like relationship. The Additional Application must always be approved by the existing User by said User, following notification by Sunfleet of a filed Additional Application, acknowledging and approving the Additional Application's link to the existing User.
- 1.5. The User under the Additional Application assumes the same obligations and the same agreement form under the Agreement as the existing User.
- 1.6. Both the existing User and the User under the Additional Application are hereinafter referred to as the User.

2. Basic requirements

- 2.1. A User must have a valid driving license, which will be checked against the driving license register, in order to gain access to Sunfleet's services.
- 2.2. The User must always keep their driving license with them when leasing a Sunfleet vehicle.
- 2.3. Please note that special conditions apply for driving licenses issued outside the EU/EEA. See the Swedish Transport Agency's website.
- 2.4. A User must have the ability to pay, which will be checked by means of a credit report.

- 2.5. The User must be a registered resident of Sweden and have a Swedish personal ID number.
- 2.6. The User must be able to identify themselves by means of a bank ID in order to become a Sunfleet member.
- 2.7. The User must be at least 25 years of age to book the following Sunfleet vehicles: Volvo S90, XC90, Volvo V90, Volvo XC60 and Volvo V60 Hybrid/Twin Engine.

3. Sunfleet's responsibility for Vehicles

- 3.1. "Vehicle" refers to the passenger car or transport vehicle that the User reserves and makes use of over a limited period.
- 3.2. Sunfleet reserves the right to temporarily replace the Vehicle with a different model, for example, during service or repair work and, at these times, can guarantee neither the reserved model nor access to the Vehicle.
- 3.3. The Vehicle, including all equipment, is and remains the property of Sunfleet.
- 3.4. If a Vehicle is not available in the pool location or is not drivable during leasing, Sunfleet will try to arrange a replacement car from the same pool location in the first instance, and then, if needed, from another pool location. If the distance between the pools is significant, taxi transport to and from the neighboring pool location will be offered. If there is no pool car available in the vicinity, a taxi will be offered. In urgent, emergency situations or where the distance is significant, a rental car, in the first instance from Hertz, can be offered. If a taxi or rental car is offered as a replacement for a booked Sunfleet car, Sunfleet will pay the cost of the taxi/rental car. The User will be charged the kilometer rate from the new means of transport, as well as all or parts of the booked Sunfleet time.
- 3.5. If a breakdown occurs during an ongoing lease and the fault is directly or indirectly caused by the User, Sunfleet will initially attempt to rectify the fault. If this is not possible, the lease will be regarded as terminated. Sunfleet will try to provide a replacement vehicle for the remainder of the journey, if relevant, at the User's expense.
- 3.6. If a breakdown occurs during an ongoing lease and the fault is caused by Sunfleet, Sunfleet will initially attempt to rectify the fault, and then, if needed, offer a replacement journey or replacement car at Sunfleet's expense. If this is not possible, Sunfleet will offer suitable transport to the destination or back to the pool location. Compensation for loss of work time will not be paid.
- 3.7. If a breakdown occurs during an ongoing lease and the fault is caused by a supplier outside Sunfleet's area of responsibility (e.g. Telenor, Telia), Sunfleet will try to offer transport or a replacement car to the best of its ability. Financial responsibility will normally be investigated in retrospect. Compensation for loss of work time will not be paid.

4. The User's responsibility for Vehicles

- 4.1. The User is responsible for the Vehicle throughout the period it is reserved.
- 4.2. The Vehicle may be used for normal activities by the User.
- 4.3. The User must treat the Vehicle in the same way as a careful car owner would take care of their own vehicle. The User must take good care of the Vehicle and is responsible for ensuring that the Vehicle is kept in working order and lawful condition. The User may not drive the Vehicle carelessly and/or under the influence. The Vehicle must be driven with care and with due respect for the relevant traffic regulations.
- 4.4. The User is responsible, during an active reservation, for maintaining the correct oil level, coolant level, tire pressure, windshield washer fluid level, etc. in accordance with the recommendations specified in the owner's manual and/or if indicated on the instrument panel or where necessary to maintain road safety or avoid damage to the Vehicle.
- 4.5. The User undertakes to abide by any applicable user instructions issued by Sunfleet at any time, as well as the General Terms and Conditions. Sunfleet's user instructions and

General Terms and Conditions are available on Sunfleet's website, www.sunfleet.com. Simplified user instructions can be found in each Vehicle.

- 4.6. The Vehicle must not be used to tow, push or move another Vehicle. It is not permitted to use the Vehicle for speed tests, competitive driving, driving on skidplan etc. Nor is it permitted to drive the Vehicle on ice-covered lakes or watercourses.
- 4.7. It is forbidden to smoke or consume alcoholic beverages in the car.
- 4.8. It is not permitted to carry animals in vehicles that have not been adapted for animals.
- 4.9. The User must not divulge usernames, passwords, or personal PIN codes to any unauthorized person and must ensure that documents containing usernames and passwords are stored in such a way that unauthorized persons cannot gain access to the information. The User must immediately notify Sunfleet if it is suspected that there has been unauthorized access to the User's login information. The User is responsible for all car bookings made using the User's login information if no such notification has been received.
- 4.10. If Sunfleet suspects that the User is abusing its user account or login information or is in any other way violating the terms of this agreement, Sunfleet is entitled to immediately suspend the User's membership indefinitely.
- 4.11. The User may not lend, transfer or rent the Vehicle to any other person or company. The Vehicle must not be used for hire or reward, e.g. in a taxi business or to transport persons and/or goods for payment.
- 4.12. The User may allow another person with a valid driving license to drive the car during their reservation, provided the User is also in the car. Special rules apply to Additional Agreements with a family member. See points 1.4-6 and 4.13.
- 4.13. The User is entitled to allow a member of their own family, i.e. husband/wife/cohabitant/partner, child or other person with an Additional Application to their own Agreement, to drive the Vehicle during their reservation, without also being in the car. However, the name and personal ID number of any extra drivers should be noted in the Notes field on the reservation.
- 4.14. The term "Active Reservation" means that the User has started their reservation once they have opened the Vehicle using their Sunfleet card, SMS, app or via Customer Service and keyed in their personal code. The reservation is thus active in Sunfleet's reservation system and the User is responsible for the Vehicle until the car is returned to the pool location or the location indicated by Sunfleet, and the reservation is closed.
- 4.15. The User may only have one reservation at a time. If more than one simultaneous reservation is required, each separate reservation must be agreed with Sunfleet.
- 4.16. Sunfleet's pool cars may be driven in Scandinavia (Sweden, Denmark, Norway) and Finland without first informing Sunfleet. When traveling outside these countries, Sunfleet must always be contacted and written consent obtained, at which time information regarding fuel card, road tolls, bridge tolls, roadside assistance, replacement car, etc. will be provided.
- 4.17. In Sweden, Sunfleet's ordinary service involving, e.g. Roadside Assistance, and where available replacement vehicles, applies. If the Vehicle is taken outside Sweden's borders, Sunfleet's ordinary service does not automatically apply. In the event of car problems abroad, contact must always be made with Sunfleet to discuss solutions on a case-by-case basis.
- 4.18. In most countries outside Sweden, the fuel cards found in Sunfleet's vehicles are not valid. In such cases, the User must pay for fuel and car-related products out of their own pocket. The expenses will then be compensated, provided a receipt is sent to Sunfleet no later than 10 days after the end of the reservation.
- 4.19. If the Vehicle is driven by a non-authorized User and/or without permission outside the borders of Scandinavia and Finland, we cannot guarantee that the normal insurance terms will apply.
- 4.20. The User is responsible for ensuring that a reserved Vehicle is returned with at least half a tank of fuel. Please note that in a gas-powered car, there are two tanks, both of which

should be at least half full. If this rule is not observed, Sunfleet is entitled to charge the User a service charge if the car is not refueled.

- 4.21. The User is responsible for ensuring that the appropriate fuel is used in the Vehicle. The fuel type is specified, among other places, on the fuel tank cap and on the instrument panel. All costs attributable to human error, such as incorrect fueling, will incur a sum up to the full excess. If the damage resulting from human error amounts to the full excess, the User may be responsible, in addition to this, for the value of refueling with fresh fuel.
- 4.22. If an electric car or a plug-in hybrid is reserved, the User is responsible for ensuring that the charging cable always accompanies the car when in use, that the cable is connected correctly on return and that charging commences.
- 4.23. The User is responsible for ensuring that the charging cable for the engine heater and/or the electric car charging cable are correctly connected and that charging commences once the car has been returned. If the charging process has not been correctly started, Sunfleet is entitled to charge an additional fee for an uncharged car.
- 4.24. If the Vehicle is used for longer than 30 days, the User must ensure that any service inspections are performed at an authorized dealer repair shop indicated by Sunfleet and that a note is made in the service book. Failure to comply with this condition entails a right of termination for Sunfleet and the right to charge the User all attributable costs. Any cost for the service inspection will be refunded by Sunfleet on production of an original receipt.
- 4.25. Sunfleet is entitled to inspect the Vehicle during the lease period if it has reasonable grounds to believe that its ownership is in danger or there is a significant risk of a reduction in value over and above what would result from normal use. The User is obliged to participate in any such inspection.
- 4.26. Under no circumstances may the User disconnect the airbag on the passenger side.

5. Prices and fees

- 5.1. Price for business travel with company/municipal agreement – see relevant Agreement.
- 5.2. The price for private travel, which in most cases consists of a fixed monthly fee and a flexible hourly and kilometer rate, is shown in the current private price list available at any time on Sunfleet's website, www.sunfleet.com.
- 5.3. It is possible to book additional services in the form of an excess reduction (pre-entered as standard) or excess waiver.
- 5.4. Fees for late return, soiling, lost keys, etc.
- 5.5. The minimum reservation period is one hour, after which the cars can be reserved in blocks of half an hour.
- 5.6. As soon as a confirmation SMS for the reservation is sent, or the reservation period has started, the User is responsible for their reservation and must bear the cost of the reservation, regardless of whether or not it is used.
- 5.7. The User is responsible for the cost of the hours that the Vehicle is reserved, even if the reservation is terminated prior to the end of the reservation period.
- 5.8. Both business users and private users are entitled to cancel a drive free of charge up to five minutes before the reservation period commences, provided that the reservation is for less than two days (<48 hours). If the pool car is not canceled and the start time passes, the User may be responsible for all of the costs for the reserved period.
- 5.9. For a business or private reservation with a duration of two days or more (≥48 hours), any cancellation/change must be made no later than 48 hours (two days) before the reservation starts in order to be free of charge. If the reservation is cancelled/changed too late, a fee will be charged. If the car is not canceled/changed before the reservation starts, the User may be responsible for all of the costs of the reservation, regardless of whether or not it is used.
- 5.10. You can make, cancel and extend a reservation via Sunfleet's Customer Service but you will then be charged a service fee.

- 5.11. The kilometer rate indicated includes fuel. The User must use the fuel card(s) provided in the Vehicle for fuel payments.
- 5.12. In the event that property belonging to Sunfleet is lost, the User, or Company in the event of business travel, will be charged accordingly.
- 5.13. Additional fees may be charged in the event, for instance, of late return, abnormally soiled car, an unlocked car, a car without fuel, an incorrectly fueled car, etc.
- 5.14. Sunfleet is entitled to debit the cost of any congestion charges. Information and prices are shown on Sunfleet's website, www.sunfleet.com

6. Payment terms

- 6.1. Sunfleet invoices the User at the specified street address or e-mail address, by e-invoice or by card payment as agreed in the Agreement. The invoice specifies the time of the lease, any fixed monthly cost, the cost for the lease period, kilometer rate, reservation fee and any additional services.
- 6.2. An extra fee may be charged for a paper invoice.
- 6.3. Sunfleet is entitled to invoice the monthly fee in advance.
- 6.4. Payment terms for private customers are 15 days net for a paper invoice, e-mail invoice and e-invoice. For card payments, payment will be taken after the end of each reservation. Payment terms for business reservations are as per the Agreement.
- 6.5. The User is responsible for ensuring that payment is made in accordance with the Agreement.
- 6.6. If the User does not pay the fee by the due date, a reminder fee will be payable. If payment is not made following a late payment reminder, Sunfleet reserves the right to turn the matter over for debt collection.
- 6.7. Where an Agreement is signed through an Additional Application, an invoice will be sent for all lease sums to the User specified in the Agreement to which the Additional Application is linked. However, all Users under the linked Agreements are jointly and severally liable for payment as per the Agreement.
- 6.8. Sunfleet is entitled, at any time and with immediate effect, to request a deposit or advance payment of the fee.
- 6.9. Sunfleet is entitled, at any time and with immediate effect, to terminate the Agreement if the User seriously or repeatedly breaches the rules in the relevant Agreement and the General Terms and Conditions.

7. The User's responsibility for fueling and traffic and parking regulations, etc.

- 7.1. The User is responsible to Sunfleet for any financial penalties for infringement of traffic and parking regulations, e.g. parking fines, bridge tolls, road tolls and speeding fines that may be incurred by Sunfleet as the Vehicle owner. If the User does not pay on time any fines and/or fees occasioned by infringements for which the User is responsible, and Sunfleet, as the Vehicle owner, is forced to pay, Sunfleet is entitled, in addition to the sum of the fine or fee, to charge the User an administration fee for each infringement.
- 7.2. If the User wishes to appeal against a parking or speeding fine, the User must first pay the fine and then appeal directly to the relevant issuer of the fine.
- 7.3. The car's fuel card must not be used to pay parking charges, road tolls, bridge tolls, etc., unless agreed with Customer Service or through contact with Sunfleet staff. Sunfleet is entitled to charge an administration fee if this rule is ignored.
- 7.4. As a User, you are not permitted to park your own or any other vehicle in a parking space intended for a carpool vehicle. Sunfleet is entitled to impose a parking fine on the User if the parking ban is ignored.

- 7.5. During the lease period, it is NOT permitted for the User to park the hired vehicle in the pool location from where the car was leased.
- 7.6. If Sunfleet's car parks are full when the User returns their reserved pool car, the User should leave the car in another nearby car park. Sunfleet should be contacted and their instructions followed. The fuel card in these cases can be used to pay the parking charge provided that Sunfleet has given its approval as above.

8. The User's damage inspection duty and responsibility and liability for damage to or loss of Vehicles

- 8.1. The User is obliged, before leaving the pool location, to check the car for damage by comparing the damage log in the User Manual (file in car) with any damage to the actual Vehicle. If damage is discovered that has not been noted in the damage log, before the car leaves the pool location, this must be reported to Sunfleet immediately and be entered into the log.
- 8.2. If damage is not checked and/or new damage is not reported before departure, the damage will be regarded as having occurred during the lease period and the User will be responsible for paying for the damage unless the User can show that the damage was not caused by the User's negligence.
- 8.3. A damage inspection should also be carried out when returning the Vehicle to check for any new damage that may have occurred during the lease period. If the car has new damage, see point 8.8.
- 8.4. The User must observe and comply with the Vehicle's warning system and immediately, if possible, fix the problem, or promptly report any warnings to Sunfleet.
- 8.5. The concept of excess includes, for example, repair costs, transport to and from the repair shop, towing and, in some cases, downtime while the car is in the repair shop. If the Vehicle is incorrectly fueled, fuel costs will be charged.
- 8.6. The User is responsible to Sunfleet for ensuring that the Vehicle is not damaged or lost during the reservation period.
- 8.7. The User agrees to be responsible for the cost of the excess for any damage, such as bodywork/paint damage, punctures or stone chips, occurring to the Vehicle during the reservation period if such damage or loss was caused by the User's negligence. The User shall be free from any such responsibility if the damage or loss is due to defects on/in the Vehicle or if the User can show that the damage or loss was not caused by the User's negligence.
- 8.8. In the event of damage on or in the Vehicle or the loss of equipment associated with the Vehicle, e.g. fuel card or ignition key, the User shall immediately contact Sunfleet. In the event of damage, the User shall immediately complete a damage report form and send it to Sunfleet. The damage report form can be found in each Vehicle and on Sunfleet's website. If Sunfleet does not receive a damage report, the damage will be appraised based on information received, and the User may be charged for the excess.
- 8.9. In the event of a collision with certain animals, you are obliged to file a police report immediately. The obligation relates to moose, deer, stag, wild boar, bear, wolf, wolverine, lynx, otter, eagle and mouflon.
- 8.10. In the event of theft of or break-in into the Vehicle, the User must immediately contact Sunfleet and file a theft report.
- 8.11. If the insurance company considers the User to be guilty of negligence or contributory negligence for damage caused to a counterparty or counterparty's property, the User, in addition to any vehicle damage excess, will also be charged for the traffic insurance excess for the counterparty's damage.
- 8.12. If the User negligently causes damage that makes the car unusable, the reservation will be regarded as terminated the moment the User crashes/damages the Vehicle. Sunfleet is not responsible for providing a replacement vehicle, transport home for the User or for assisting with onward transport.

- 8.13. If Sunfleet provides the “Roadside Assistance” service, Sunfleet is responsible for costs incurred in connection with the use of the service in the event the cost is attributable to faults for which Sunfleet is responsible, e.g. electrical faults, engine failure, etc. Sunfleet is not responsible for faults attributable to the User, such as running out of fuel, uncharged electric car, incorrect fueling, driving into a ditch, punctures, etc. If the fault is attributable to the User, the User can, at their own expense, make use of the “Roadside Assistance” service.
- 8.14. The User is obliged to indemnify Sunfleet in respect of claims from third parties that result from any damage, loss, injury or death caused by or in connection with the Vehicle or use of the same, and which is not the direct result of gross negligence or error on the part of Sunfleet.

9. Odometer

- 9.1. There is an odometer installed in each Vehicle. If the User damages the odometer or its content, the User will be liable for the cost of any such damage. If the User has damaged the odometer or changed the reading, the distance covered estimated by Sunfleet when establishing the kilometer rate will apply, unless the User can prove that the Vehicle has been driven a shorter distance.

10. Returning and fueling Vehicles

- 10.1. The User must return the Vehicle before the end of the reservation period. However, the User can, at any time before the end of the reservation period, extend their reservation via computer, app, phone or via Sunfleet, provided that the car is available for extension. If the reservation period is extended as above, the normal hourly and kilometer rate will be charged.
- 10.2. If the extension is not made as above, and the Vehicle is not returned by the end of the original reservation period, this is considered late return. In the event of late return, a charge will be made for use until actual return, and a late fee will be charged if any subsequent User is affected by the late return.
- 10.3. Sunfleet is entitled to suspend with immediate effect any User who repeatedly exceeds their return deadline.
- 10.4. The User is responsible for ensuring that the Vehicle is returned with at least half a tank of fuel. In a gas-powered car, there must be at least half a tank in both the gasoline and gas tank. If the car is returned with less than half a tank, Sunfleet is entitled to charge an additional fee for a car without fuel.
- 10.5. The User is obliged to refuel at the station chain referred to on the decal in the car. If the fuel card’s pin code (for the fuel card’s pin code, see confirmation SMS sent out approx. 5 minutes before reservation start) does not work for any reason, it is possible to pay manually using the fuel card at the relevant station on production of ID. If you need to use your own funds to refuel, the original receipt or scanned receipt should be sent to Sunfleet no later than ten days after the end of the reservation.
- 10.6. You must not refuel at any station chain other than that indicated. Failure to observe this will result in deduction of an administration fee from any refunded expenses.
- 10.7. The car’s fuel card may not be used to pay for anything other than fuel and car-related products such as windshield washer fluid, Adblue and engine oil, for the leased Sunfleet vehicle. The fuel card may not be used to pay bridge tolls, road tolls, parking charges, ferry charges, etc. Sunfleet is entitled, in addition to the total sum, to charge the User an administration fee in the event of any breach.
- 10.8. The User is obliged to refuel with the fuel indicated for the car on the reservation page and stated on the decal in the car and, in some cases, on the fuel cap.
- 10.9. After use, the User must return the Vehicle to the Sunfleet location where it was collected or the location specifically agreed. If the Vehicle is not returned to the Sunfleet location

where it was collected, an additional fee will be charged and, if necessary, any cost for transporting the Vehicle to the correct pool location.

- 10.10. The User is entitled to return the Vehicle before the end of the reservation period, although they will be charged for the whole original reservation period.
- 10.11. On return, the Vehicle must be left in the same condition as when it was collected, apart from any normal external soiling. The User is responsible for removing any rubbish from the car.
- 10.12. If the Vehicle is returned excessively dirty or is left inside, the User will be charged. If the Vehicle needs to be cleaned because the User has had animals in the car, has smoked, someone has vomited or spilled liquids, etc., the full costs for cleaning, reconditioning, lost leasing revenue, etc. will be charged.
- 10.13. The User is obliged to ensure that the car is locked at the end of the reservation. If the car cannot be locked, Sunfleet must be contacted immediately to report the fault.

11. Personal data and communication

- 11.1. Sunfleet processes the User's personal data in accordance with Sunfleet's privacy policy. Sunfleet's privacy policy can be found here www.sunfleet.com/personuppgiftspolicy.
- 11.2. If the User's name, address, telephone/mobile number or e-mail address changes during the agreement term, the User is responsible for immediately updating their user profile on Sunfleet's reservation page. The User is solely responsible for ensuring this update occurs.

12. Contact and messages

- 12.1. Information from Sunfleet to the User may be provided via Sunfleet's website, www.sunfleet.com, via the reservation system and newsletter, as well as by e-mail, telephone, SMS and social media.

13. Limitation of liability

- 13.1. Sunfleet is not liable for compensation for indirect losses such as loss of income caused by a fault with the Vehicle, another User returning a car late, damage to the Vehicle, etc.

14. Agreement amendment

- 14.1. Sunfleet is entitled to change the General Terms and Conditions during the agreement term. In the event of a major change, Sunfleet will always inform the User by making the information available on Sunfleet's website, www.sunfleet.com, at least two (2) weeks before the intended change comes into force.
- 14.2. Sunfleet is entitled to change the price list for private travel during the agreement term. In the event of a change, Sunfleet will always inform the User by making the information available on Sunfleet's website, www.sunfleet.com, at least one (1) month before the price change. If the price change relates to the fixed monthly fee, information about the change will be made available on Sunfleet's website, www.sunfleet.com at least one (1) month before the change.
- 14.3. The User is obliged to continuously visit Sunfleet's website and reservation page to keep up to date with any changes to prices, agreement terms and user instructions.

15. Agreement term and termination – private users

- 15.1. All Users of Sunfleet's carpool system can reserve a car privately, even if the basic agreement relates to business travel. For private reservations, the User's home address

will be registered in the reservation system. All private reservation is outside the Service Agreement's area of responsibility and implies a direct agreement between Sunfleet and the private individual in question.

- 15.2. Private agreements are valid until further notice.
- 15.3. A private agreement can be terminated by the User via "Min profil" (My profile) on Sunfleet's reservation page or via e-mail to info@sunfleet.com. The notice period is 30 days for all membership with notice period. The User can reserve and make use of Vehicles during the notice period. Any reservations that lie beyond the period of notice will be erased from the system.
- 15.4. In cases where the termination relates to an Agreement to which an Additional Application is linked, the termination will also cover the User under the Additional Application.
- 15.5. A "One" agreement for private use can be terminated by the User via "Min profil" (My profile) on Sunfleet's reservation page. The notice period is 0 days.
- 15.6. When changing from a "Large" agreement to a "Medium" or from "Medium" to "Small" it is 30 days before the change is made.
- 15.7. When changing from "One" agreement to another membership type, the change will take effect immediately.
- 15.8. Reservations are priced according to the agreement that is active when the reservation starts.
- 15.9. For private membership, Sunfleet applies a 14-day cooling-off period from the date when the account is registered on Sunfleet's reservation page. If you wish to cancel your membership, you must inform Sunfleet via info@sunfleet.com no later than 14 days after the registration date. In order for the membership to be canceled, any Sunfleet card sent out must be returned to Sunfleet. The right to cancel is not valid in the event of one or more completed reservations.
- 15.10. If you become a member via an organization, such as Mecenat, a housing company or any other organization/company offering discounted memberships at Sunfleet, your discounted Sunfleet membership should be terminated without delay should you leave the organization/housing entitling you to the discount.

16. Sunfleet's right of cancellation and repossession

- 16.1. Sunfleet is entitled to terminate the Agreement with immediate effect, whereupon all debts must be immediately settled, if:
- 16.2. The User does not fulfill their payment obligation to Sunfleet and does not pay within a set time after a reminder has been sent to the User
- 16.3. The Vehicle is subjected to abnormal use or mismanagement
- 16.4. The User provides incorrect information in the Agreement in order to manipulate the system
- 16.5. The User otherwise breaches a condition of this Agreement or user instructions issued by Sunfleet
- 16.6. The User, without Sunfleet's permission, has driven or has attempted to drive the Vehicle outside Scandinavia and Finland, permanently or for a prolonged period without written agreement
- 16.7. The User, on several occasions and after reminders from Sunfleet, does not return the Vehicle on time.
- 16.8. If Sunfleet cancels the Agreement, Sunfleet is entitled to take the necessary measures to repossess the Vehicle with immediate effect. Sunfleet is entitled to call the police, customs or other authority that acts in Sunfleet's interest and is entitled to seize and detain the Vehicle.
- 16.9. The User is responsible for all costs incurred by Sunfleet if the User drives or tries to drive the Vehicle illegally outside Sweden or the countries Sunfleet has approved in writing.
- 16.10. In the event of a breakdown due to traffic or vehicle damage which prevents continued travel or if the Vehicle is stolen, the reservation is terminated after the User has contacted

Sunfleet and, for theft, after a police report has been filed.

17. Disputes

- 17.1. Disputes arising from the interpretation or application of the Agreement and/or the General Terms and Conditions shall be finally settled under Swedish law in a Swedish court.

Price list

All prices are per occasion unless otherwise stated

FEES and PRICES	Price including VAT
Manual registration of new user Service fee for registration incl. registered letter for mailing	SEK 400
Reservation, cancellation and extension of reservation via Sunfleet's Customer Service	SEK 40 per occasion
Cancellation fee Applies to reservations of 48 hours or more (≥ 2 days)	SEK 400 per reservation
Late return Additional costs for compensation and extra costs for other affected users may be charged	SEK 500
Parking tickets/parking fines	Fine + SEK 300 in administration fee
Incorrectly parked car Or returned to wrong pool location	SEK 500
Taxi trip Where problems with a reserved car mean a taxi must be taken to the nearest pool location	Up to SEK 500 including VAT total
Uncleaned/heavily soiled car Plus any additional costs for reconditioning	SEK 500-1,000
Car not refueled Car returned with tank less than half full	SEK 500
Refueled car at an invalid station with private means of payment The car must be refueled at the station indicated in the car	SEK 100
Animal in a car in which animals are not permitted It is permitted to carry animals in some vehicles. See the booking system	SEK 1,000
Speeding The police will fine the driver on the spot	SEK 300 in administration fee
Smoking in car This requires extensive reconditioning	SEK 2,500
Airport Extra fee for reserving a car at airport pools	SEK 100

Lost fuel card	SEK 500
Lost ignition key	SEK 5,000
Lost parking permit Any parking tickets/finest issued because the permit was not displayed in the car may be charged	SEK 500
Lost parking pass	SEK 500
Unlocked car/windows left open Door or window	SEK 500
Fuel card used for parking/road tolls/bridge tolls, etc. Administration fee	SEK 100
Bridge toll Sunfleet is charged for a bridge fee due to the fact that the customer has not paid on site or prepaid the fee	SEK 100 plus actual bridge toll cost
Sunfleet's fuel card used to refuel your own/another party's vehicle or otherwise misused	SEK 500 plus actual cost of refueling
Theft from unlocked Vehicle E.g. fuel card	Actual cost plus administration fee
Returned electric car without connecting charging cable	SEK 500
Lost charging cable for electric car	Up to SEK 6,000
Light on Left light on in car and call-out required to turn off or charge battery. Charging time charged as reserved time for User	SEK 500
Invoice reminder fee Per invoice for late payment	SEK 60

**Costs/excesses for damage during private travel
incl. VAT**

For business travel – see Agreement

Note that if the actual cost of damage does not amount to the full excess, the actual cost and the cost of transport, working hours for staff, etc. will be charged.

The insurance is provided by Sunfleet and Trygg Hansa (516404-4405) is the insurer. Read more on Sunfleet's page at Trygg Hansa for full terms and conditions: <http://www.trygghansa.se/campaign/sunfleet>



Type of damage	Price	Excess reduction	Excess waiver
Damage to vehicle	SEK 12,000	SEK 4,000	SEK 0
Traffic damage <i>Damage to other property</i>	SEK 5,000	SEK 4,000	SEK 0
Vehicle stolen with key. Key must not be left in or near the car.	SEK 100,000	SEK 100,000	SEK 100,000